



# education

DEPARTMENT: EDUCATION  
MPUMALANGA PROVINCE

**TO : NEWS EDITORS**

**FROM : MPUMALANGA DEPARTMENT OF EDUCATION**

**DATE : 15 JULY 2013**

**MEDIA ADVISORY**

**SUBJECT : LAUNCH OF THE DIAL A TUTOR PROGRAMME**

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The Dial-A-Tutor programme begins operation today 15 July 2013 from 18h00-20h00 as pronounced during the MEC for Education, Mrs Reginah Mhaule's Policy and Budget Speech tabled in May 2013.

This programme forms part of the 2013 Intervention Programmes put in place to improve on previous years' Grade 12 pass rate and ensure that all schools in the province reach the target of 10% improvement this year.

Mpumalanga Province obtained **70%** in the 2012 Grade 12 results and it is envisaged that through the implementation of the Dial a tutor programme and the other intervention programmes pronounced by the MEC, the province would perform at 80% when results are announced in January 2014.

Learners who are experiencing challenges with their studies can dial the departmental toll free number: **087 805 1350 between 18H00 and 20H00** to be linked with Curriculum Specialists who will assist them.

This call is at no charge to the learner as the system calls them back after the call is terminated. The learner is expected to carefully listen to the voice prompts and be linked to the relevant curriculum specialist for the subject selected.

Principals and teachers are requested to encourage learners to utilise the Dial-A-Tutor programme to their advantage.

Issued by the Communication Directorate.

For more information, contact Mr Gerald Sambo on 081 526 7802 or [g.sambo@education.mpu.gov.za](mailto:g.sambo@education.mpu.gov.za)